

# Your health care and health coverage, fully integrated.

St. Luke's MyChart provides secure and seamless access to your medical care and your insurance details in one convenient location.

## Access your information anywhere, any time.

You can access MyChart at [stlukeshealthplan.org/app](https://stlukeshealthplan.org/app) on your computer or download the MyChart app by scanning the QR code for easy access wherever you go.

Don't yet have a MyChart account? Click "sign up" and follow the prompts to verify your identity. If an activation code is required to verify your patient record, you will need to contact MyChart Support at **208-381-9000** or email [mychartsupportteam@slhs.org](mailto:mychartsupportteam@slhs.org) to complete your registration.



## Manage your health plan.

- Access your member ID card
- Find your benefit details like copays or coinsurance for various services
- Check the progress toward meeting your deductible or out-of-pocket maximum
- View the status of claims or referrals
- Pay your monthly premium\* or set up autopay

## Access the care you need.

- Schedule appointments or access on-demand virtual visits
- Prepare for visits by completing check-in forms in advance
- Get a price estimate for an upcoming procedure
- Review your test results and doctors' instructions
- Request medication refills
- Pay your medical bills online
- Securely communicate with your care team
- Discover a wealth of information and educational resources

## Manage your family's records.

You can set up online access to children's, spouse's and other dependents' medical records. Children must be age 14 or older to have their own MyChart account.

## Need help?

For MyChart account setup or technical assistance, email [mychartsupportteam@slhs.org](mailto:mychartsupportteam@slhs.org) or call **208-381-9000**.

For a coverage or claims question, email St. Luke's Health Plan at [customerservice@slhealthplan.org](mailto:customerservice@slhealthplan.org) or call **833-840-3600**.

*\*If you're covered under your employer plan via payroll deduction, the premium payment option will not be visible.*