

Your health care and coverage, working together.

Get secure and seamless access to your medical care and your St. Luke's Advantage Rx (HMO) plan details in one convenient location.

You can access MyChart at stlukeshealthplan.org/app on your computer or download the MyChart app by scanning the QR code for easy access wherever you go. Don't yet have a MyChart account? Click "sign up" and follow the prompts to verify your identity. If you need an activation code, call 208-381-9000 (TTY: 711), 7 a.m. to 11 p.m. weekdays and 8 a.m. to 8 p.m. on weekends or email mychartsupportteam@slhs.org to complete your registration.



MyChart



Manage your health plan.

- Access your member ID card
- Find your benefit details like copays or coinsurance
- Check the progress toward meeting your deductible or out-of-pocket maximum
- View the status of claims or turn on paperless explanations of benefits (EOBs)
- Pay your monthly premium or set up autopay

Access the care you need.

- Schedule appointments or access on-demand virtual visits
- Prepare for visits by completing check-in forms in advance
- Get a price estimate for an upcoming procedure
- Review your test results and doctors' instructions
- Request medication refills
- Pay your medical bills online
- Securely communicate with your care team

Manage your family's records.

You can set up online access to spouse's and dependents' medical records. If needed, you can also designate a family member or friend as a proxy in MyChart to help them actively participate in your care.

Need help?

For MyChart account setup or technical assistance, email mychartsupportteam@slhs.org or call 208-381-9000 (TTY: 711), 7 a.m. to 11 p.m. weekdays and 8 a.m. to 8 p.m. on weekends.



For a coverage or claims question, email St. Luke's Health Plan at **customerservice@slhealthplan.org** or call 833-840-1214 (TTY: 711), October 1 to March 31: 7 days a week from 8 a.m. to 8 p.m. and April 1 to September 30: Monday to Friday from 8 a.m. to 8 p.m.

Disclaimers

St. Luke's Advantage Rx (HMO) is a Medicare Advantage plan with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in St. Luke's Advantage Rx (HMO) depends on contract renewal. This is not a complete description of benefits. Limitations, copayments and restrictions may apply. Benefits, premiums and cost sharing may vary by plan and county. By reviewing this brochure, you are not required to enroll.

For a complete description of what your plan covers, see the plan's Summary of Benefits (SB) or Evidence of Coverage (EOC) on our website: **medicare.stlukeshealthplan.org**. Limitations, copays, prior authorizations and restrictions may apply.

