

## Individual: Gold (ZCS)

Coverage Period: 01/01/2024-12/31/2024

Coverage for: Single/Family | Plan Type: POS

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit stlukeshealthplan.org or call 833-478-5853. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/glossary</u> or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
deductible?	\$0 individual / \$0 family For <u>Out-of-network Providers</u> :	Generally, you must pay all of the costs from <u>provider</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	and Tier 2 prescription drugs are	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>Preventive care</u> without cost sharing and before you meet your <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet deductibles for specific services
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In- <u>network</u> Providers: \$0/individual or \$0/family For <u>Out-of-network Providers</u> : \$0/individual or \$0/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?		This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an out-of- <u>network</u> provider, and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance-</u>

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at stlukeshealthplan.org 2023 05 SBCIndGold ZCS

Important Questions	Answers	Why This Matters:
		billing). Be aware, your <u>network</u> provider might use an out-of- <u>network</u> provider for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations Exceptions & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care	Primary care deductible visit to treat an injury or illness	No Charge	No Charge	None
provider's office or	Specialist visit	No Charge	No Charge	OB-GYN visits receive primary care benefits
clinic	Preventive care/screening/ immunization	No Charge	No Charge	None
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	No Charge	None
ii you nave a test	Imaging (CT/PET scans, MRIs)	No Charge	No Charge	None
If you need drugs to treat your illness or	Generic drugs	No Charge	No Charge	<u>Pre-Authorization</u> required for certain medications
condition  More information about	Preferred brand drugs	No Charge	No Charge	<u>Pre-Authorization</u> required for certain medications
prescription drug coverage is available at	Non-preferred brand drugs	No Charge	No Charge	<u>Pre-Authorization</u> required for certain medications
stlukeshealthplan.org	Specialty drugs	No Charge	No Charge	<u>Pre-Authorization</u> required for certain medications
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	No Charge	None
surgery	Physician/surgeon fees	No Charge	No Charge	None
If you need immediate	Emergency room care	No Charge	No Charge	None
medical attention	Emergency medical	No Charge	No Charge	None

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at stlukeshealthplan.org 2023\_05\_SBCIndGold\_ZCS

	What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	transportation			
	<u>Urgent care</u>	No Charge	No Charge	None
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	No Charge	Pre-Authorization required
stay	Physician/surgeon fees	No Charge	No Charge	Pre-Authorization required
If you need mental health, behavioral	Outpatient services	No Charge	No Charge	None
health, or substance abuse services	Inpatient services	No Charge	No Charge	Pre-Authorization required
	Office visits	No Charge	No Charge	None
If you are pregnant	Childbirth/delivery professional services	No Charge	No Charge	None
	Childbirth/delivery facility services	No Charge	No Charge	None
	Home health care	No Charge	No Charge	None
	Rehabilitation services	No Charge	No Charge	<u>Pre-Authorization</u> required for inpatient services.
If you need help recovering or have	Habilitation services	No Charge	No Charge	<u>Pre-Authorization</u> required for inpatient services.
other special health needs	Skilled nursing care	No Charge	No Charge	30 days per year. <u>Pre-Authorization</u> required for inpatient services.
	Durable medical equipment	No Charge	No Charge	None
	Hospice services	No Charge	No Charge	12 months. <u>Pre-Authorization</u> required for inpatient hospice services
If your child needs	Children's eye exam	No Charge	No Charge	1 per year
dental or eye care	Children's glasses	No Charge	No Charge	1 pair lenses/frames per year

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at stlukeshealthplan.org 2023\_05\_SBCIndGold\_ZCS

	<b>√</b>	What You Will Pay		Limitations Evacutions 9 Other
Common Medical Event			Out-of-Network Provider (You will pay the most)	
	Children's dental check-up	Not Covered	Not Covered	Not covered

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Infertility treatment
- Private duty nursing

- Cosmetic Surgery
- Long-term care
- Routine eye care (adult)

- Dental care
- Non-emergency care when traveling outside the U.S.
- Temporomandibular Joint Disorder (TMJ)

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Routine foot care

- Chiropractic care
- Weight loss programs as part of a program approved by St. Luke's Health Plan

Hearing aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: stlukeshealthplan.org or call 1-833-478-5853 or contact the Idaho Department of Insurance at doi.idaho.gov or call 1-800-721-3272. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: stlukeshealthplan.org or call 1-833-478-5853 or contact the Idaho Department of Insurance at doi.idaho.gov or call 1-800-721-3272.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-478-5853.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-478-5853.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-478-5853.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at stlukeshealthplan.org 2023\_05\_SBCIndGold\_ZCS

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-478-5853.		
To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.		

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at stlukeshealthplan.org 2023\_05\_SBCIndGold\_ZCS

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist [cost sharing]	\$0
■ Hospital (facility) [cost sharing]	0%
■ Other [cost sharing]	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$0
In this example, Peg would pay:	
Cost Sharing	
deductibles	\$0
Copayments	\$0
coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$0

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist [cost sharing]	\$0
■ Hospital (facility) [cost sharing]	0%
■ Other [cost sharing]	0%
<u></u>	

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$0
In this example, Joe would pay:	
Cost Sharing	
deductibles	\$0
Copayments	\$0
coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$0

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist [cost sharing]	\$0
■ Hospital (facility) [cost sharing]	0%
■ Other [cost sharing]	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

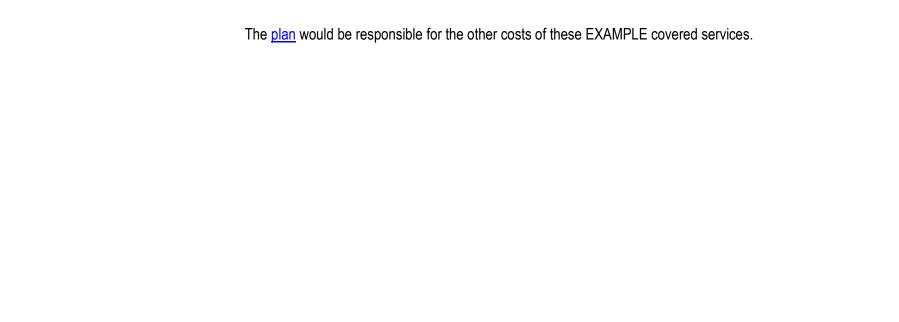
Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$0
In this example, Mia would pay:	
Cost Sharing	
deductibles	\$0
Copayments	\$0
coinsurance	\$0
What isn't covered	·
Limits or exclusions	\$0
The total Mia would pay is	

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at stlukeshealthplan.org 2023\_05\_SBCIndGold\_ZCS



<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at stlukeshealthplan.org 2023\_05\_SBCIndGold\_ZCS